

# Lesson Learned from Losses

## Contact Tracing

### September 2020



**Contact Tracing** - In public health, contact tracing is the process of identification of persons who may have come into contact with an infected person and subsequent collection of further information about these contacts. The District can assist the health department by providing further identification of potential contacts who worked in the same area and on the same shift, hosting a site visit for health department personnel to observe the workplace in order to make workplace-operation recommendations to help prevent further spread of the virus, and facilitating communication with employees.

**Please see:** <https://www.cdc.gov/coronavirus/2019-ncov/community/contact-tracing-nonhealthcare-workplaces.html>

**and specifically for schools**

<https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/index.html>

**Qual-Lynx** - all potential COVID-19 workers' compensation claims should be reported as soon as possible to 1-888-342-3839. Our adjusting and nursing staff will ask various questions to help determine compensability of the claim and the recommended course of medical treatment.

Any other claims related to COVID-19 made by a 3<sup>rd</sup> party should be reported as soon as possible to Chris Roselli at [croselli@qual-lynx.com](mailto:croselli@qual-lynx.com) or Liability Claims Supervisor Karen Berenato at [kberenato@qual-lynx.com](mailto:kberenato@qual-lynx.com).