



LESSONS FROM LOSSES

1 WATER CLAIM & 1 FIRE CLAIM

GLOUCESTER CITY SCHOOL DISTRICT
GLOUCESTER CITY MIDDLE SCHOOL
SARAH BELL, SBA/BD. SEC.

MOUNT LAUREL TOWNSHIP SCHOOLS
PARKWAY ELEMENTARY SCHOOL
ROBERT J. WACHTER, SBA/BD. SEC.



GLOUCESTER CITY MIDDLE SCHOOL

MONDAY, FEBRUARY 6, 2023 – DAY 1

- 1. 6:15 a.m. – took call from Superintendent advising Custodian reported water flowing through all 3 floors of the middle school instructional wing.**
- 2. Immediately contacted Facility Director for overview of damages and to have him contact an emergency response company for cleanup (Servpro). We knew our contact at Servpro but also knew we could use anyone available.**

GLOUCESTER CITY MIDDLE SCHOOL

MONDAY, FEBRUARY 6, 2023 - DAY 1

1. Went on to spelljif.com to locate emergency contact information and called Joe Lisciandri who discussed what will happen next and sent out Robert Murtin (Property Adjuster) and John Murphy (Hillmann environmental).

WATER
MATEK

GLOUCESTER CITY MIDDLE SCHOOL

MONDAY, FEBRUARY 6, 2023 – DAY 1

- 1. Superintendent put out a broadcast message to BOE, staff & community – GMS closed for the day.**
- 2. Contacted County Office and Commissioner for approval to go to remote instruction for the week while we assess the situation. Obtaining approval took longer than expected.**

GLOUCESTER CITY MIDDLE SCHOOL

TUESDAY, FEBRUARY 7, 2023 – DAY 2

1. Robert Murtin, John Murphy, SERVPRO, Facility Director and BA meet first thing at GMS to assess and plan.
2. Water still actively filtering through 3 floors more than 24 hours after the water supply was shut off.
3. Established procedures for removal of damaged goods with Google log to use as a proof of loss in the claim.

GLOUCESTER CITY MIDDLE SCHOOL

TUESDAY, FEBRUARY 7, 2023 – DAY 2

1. Met with District Administration Team to develop instruction plan.
2. Held emergency Board meeting to approve virtual learning plan.

WATER
MATEK

GLOUCESTER CITY MIDDLE SCHOOL

WEDNESDAY, FEBRUARY 8, 2023 – DAY 3

1. Walk through with County BA, which was necessary if we were to apply for emergency purchasing.
2. Continued planning with District staff for possible need to have split sessions so all students would have in-person learning.

GLOUCESTER CITY MIDDLE SCHOOL

MONDAY, FEBRUARY 14, 2023 – DAY 8

1. Shifted staff and students to in-person split sessions.

1. HS 7:30-11:00, MS 12:30-4:30

2. Lucky to have union cooperation

3. Secretary/admin had to play musical offices

4. Parking & bussing during turnover was chaotic

5. Before and after care management was challenging

GLOUCESTER CITY MIDDLE SCHOOL

MONDAY, FEBRUARY 14, 2023 – DAY 8

1. Meals

1. Offered all students breakfast so we could hand it out a day ahead
2. Assigned terminals to specific schools to accurately record lunches
3. Initially thought incurred expenses would be a part of the claim

The top half of the image has a light blue background. Several realistic water bubbles of various sizes are scattered across this section, some with highlights and shadows to give them a 3D appearance.

FROM
WATER

WATER
WATER

TO
FIRE

fire
fire

PARKWAY ELEMENTARY SCHOOL



THURSDAY, DECEMBER 22, 2022 – DAY 1

1. Took a call from staff at 7:45 a.m. advising there was a fire.
2. EDC students were inside at time of the alarm.
3. All staff and EDC students were evacuated and the fire department was on scene within minutes.



PARKWAY ELEMENTARY SCHOOL

THURSDAY, DECEMBER 22, 2022 – DAY 1

1. Called Craig Wilkie who called Joe Lisciandri, who then called me.
2. Joe sent out Robert Murtin and AllRisk and all of us waited for the FD to clear the scene for us to investigate.



PARKWAY ELEMENTARY SCHOOL

FRIDAY, DECEMBER 23, 2022 – DAY 2

- 1. Robert Murtin, AllRisk and John Murphy all on site assessing and planning remediation and reconstruction.**
- 2. District ambition was to reopen at the end of the holidays.**
- 3. The challenge was to reopen at the end of the holidays.**



fire
tile

CLAIM ADMINISTRATOR'S ROLE

JOE LISCIANDRI

WATER
MATEK

fire
tilt

PROPERTY ADJUSTER'S ROLE

ROBERT MURTIN

WATER
water



fire
t!lG

HYGIENIST ROLE

JOHN MURPHY

WATER
MATEK



REMEDIATION RECONSTRUCTION CONTRACTOR ROLE

LOU CRISCI AND VINCE MINYON



GLOUCESTER CITY MIDDLE SCHOOL

55 DAYS - **DAY 9 THROUGH 66** (SUNDAY, APRIL 16, 2023)

1. Clean up, repairs, tech replacement, ordering supplies & furniture, meetings with Servpro and Robert Murtin on losses and claims approvals
2. A series of Administrative meetings to project and plan a potential re-opening date

GLOUCESTER CITY MIDDLE SCHOOL

55 DAYS - DAY 9 THROUGH 66 (SUNDAY, APRIL 16, 2023)

1. Established Fund 61 per the Auditor's direction and flowed all costs through to track expenses
2. Large expenses were paid by the JIF directly to avoid delays and keep the project moving
3. This all took place during the Budget and QSAC!

GLOUCESTER CITY MIDDLE SCHOOL

55 DAYS - DAY 9 THROUGH 66 (SUNDAY, APRIL 16, 2023)

1. April 5, 2023 closed for spring break (thankfully)
2. Allowed facilities a week of “downtime” to prepare final items for reopening

GLOUCESTER CITY MIDDLE SCHOOL

WEDNESDAY, APRIL 17, 2023 – DAY 67

1. Staff & students returned to GMS – 10 weeks after the flood

PARKWAY ELEMENTARY SCHOOL

JANUARY 3RD, 2024

- 1. School opened with two changes.**
 - 1. Art was on a cart.**
 - 2. Music was in the classroom and the Library.**



fire
tile

PROOF OF LOSS/CLOSURE

ROBERT MURTIN AND JOE LISCIANDRI

WATER
MALEK

LESSONS

WATER
MILE

fire
TIG

POSTSCRIPT

1. The GCSD claim is still open as final work needs to be done to the HVAC unit during the summer when students are not in session
2. Key Players In-district : Superintendent, Business Administrator, Facilities Director, Building Principal & Tech Director
3. Key Players External: Commissioner of Education, County Superintendent and Business Administrator, Servpro, JIF – Joe Lisciandri, Scott Tennant, Robert Murtin, John Murphy

LESSONS

POSTSCRIPT

WATER
MILEK

fire
tile

1. With water infiltration, you want the quickest response time possible
 1. We didn't know when the coils burst as we didn't have any moisture sensors or alarms on the unit
 2. Falling ceiling tiles did alert building alarm but was set up to send email alerts and not to make phone calls
 3. Have proper communication set up with alarm company and proper tiered contacts (lead maintenance, facility director, building manager and BA)
2. Have an emergency response plan at your fingertips – electronically!

QUESTIONS

WATER
MATTER