

Where do I go? The Emergency Room? Or an Urgent Care Center?

When you have a life-threatening situation, such as chest pain, or a sudden and severe pain, the emergency department of the nearest hospital is the only option. If you went to an urgent care clinic they would just send you on to the ER in an ambulance. But, if your condition is less serious but still requires immediate attention choosing an urgent care facility can save time and money.

If you have a sprained ankle or an ear infection, you may end up waiting for many hours in the emergency room and paying hundreds of dollars. Most urgent care centers are open for extended hours and will be able to accommodate you more quickly.

When you need to go to the Emergency Room:

If you have a serious condition – stroke, heart attack, severe bleeding, head injury or other major trauma – go straight to the nearest ER. Don't take a chance with anything life-threatening. The ER is the best place for these and other conditions including:

- Chest Pain
- Difficulty Breathing
- Severe Bleeding or Head Trauma
- Loss of Consciousness
- Sudden loss of Vision or Blurred Vision

When an Urgent Care Center can better meet your needs.

After Occupational Medicine/Primary Care Provider's business hours for treatment of:

- Minor burns or injuries
- Sprains and strains
- Allergic Reactions (non life-threatening)
- Rash or other skin irritations
- Animal Bites
- Broken Bones

When In doubt, call ahead. If the urgent care clinic can't accommodate your condition they will advise you to go to the nearest emergency facility.

Report your claim to QualCare, Inc. by calling 1-888-342-3839.



